

**SLS ISO 25551: 2022**  
**(ISO 25551:2021)**

**AGEING SOCIETIES —  
GENERAL REQUIREMENTS AND  
GUIDELINES FOR CARER-INCLUSIVE  
ORGANIZATIONS**

**SRI LANKA STANDARDS INSTITUTION**

**Sri Lanka Standard**  
**AGEING SOCIETIES — GENERAL REQUIREMENTS AND GUIDELINES FOR**  
**CARER-INCLUSIVE ORGANIZATIONS**

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**Sri Lanka Standard**  
**AGEING SOCIETIES — GENERAL REQUIREMENTS AND GUIDELINES FOR**  
**CARER-INCLUSIVE ORGANIZATIONS**

**NATIONAL FOREWORD**

This Standard was authorized for adoption and publication by the Council of the Sri Lanka Standards Institution on 2022-03-24

This document specifies requirements and provides guidelines for an organizational program for working carers providing care to:

- adult care recipients (e.g. adults with cognitive, sensory, physical, and invisible disabilities, adults with chronic or episodic conditions and older dependents);
- long-term childcare recipients (e.g. due to chronic illness or permanent cognitive, sensory or physical disability or injury).

This Sri Lanka Standard is identical with **ISO 25551 : 2021** Ageing societies - General requirements and guidelines for carer-inclusive organizations published by the International Organization for Standardization (ISO).

**Terminology and conventions:**

The text of the International Standard has been accepted as suitable for publication, without deviation, as a Sri Lanka Standard. However, certain terminology and conventions are not identical with those used in Sri Lanka Standards. Attention is therefore drawn to the following:

- a) Wherever the words “International Standard” appear referring to this Standard, it should be interpreted as “Sri Lanka Standard”.
- b) The comma has been used throughout as a decimal marker. In Sri Lanka Standards it is the current practice to use the full point on the base line as the decimal marker.
- c) Wherever page numbers are quoted, they are ISO page numbers.

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STANDARD

**ISO**  
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**Ageing societies — General  
requirements and guidelines for  
carer-inclusive organizations**

*Viellissement de la population — Exigences générales et lignes  
directrices pour les organisations favorisant et appuyant les aidants  
naturels*



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## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

This document was prepared by Technical Committee ISO/TC 314, *Ageing societies*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html).